

ReSource Pro Adds Director for Operational Excellence

Mark Chin joins the Insurance Process Outsourcing specialist, ReSource Pro, as new Director of Operational Excellence.

NEW YORK, N.Y. –Aug 1st, 2009 – ReSource Pro, leading specialist in insurance processing outsourcing, has added a new member to its Operations Team. Mark Chin, in the role of Director of Operational Excellence, will oversee continuous process improvement and is responsible for streamlining internal workflows, improving standards, establishing new processes, and inspiring a culture of continuous improvement throughout the organization.

Mark joins ReSource Pro with considerable experience in such disciplines as Lean Six Sigma for service, quality assurance, strategic planning, project management, and client relationship management. Mark's wide variety of experiential skills and qualifications will enhance ReSource Pro's commitment to continually strive for higher levels of excellence leadership, teamwork, employee empowerment, and meeting and exceeding client expectations.

"We are pleased to welcome Mr. Chin, an accomplished and innovative professional", said Dan Epstein, CEO of ReSource Pro. "We are confident that Mark will add to the company's continued focus on quality, efficiency and innovation."

About ReSource Pro:

ReSource Pro is the leading specialist in the improvement of insurance processing. Insurance agencies and carriers delegate over 1,000 routine back-office tasks to ReSource Pro every day, enabling clients to better focus on the business of growing premiums and profit margins, ReSource Pro can analyze their entire operation, streamline core processes, and apply lean management practices to eliminate workflow redundancies, company wide.

For more information visit: ResourcePro.com

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